

2022 PROGRAM

Accessible & Inclusive Tourism Conference in Asia-Pacific



MAY 17TH - 26TH

Online event

GET YOUR TICKET

[HTTPS://WWW.GETABOUTABLE.COM/AITCAP/](https://www.getaboutable.com/aitcap/)

AITCAP 2022 - PROGRAM



Accessibility & Inclusion for growth

DAY 1 - LEARN

Tuesday, May 17th
12 pm to 3.30 pm AEST

KEYNOTE - THE WHY AND HOW OF ACCESSIBLE & INCLUSIVE TOURISM

60 min

Dane Cross, Jani Nayar, Paul Larcombe & Fred J. Maahs, Jr

START WITH YOUR WEBSITE - LETTING PEOPLE KNOW YOU ARE ACCESSIBLE & INCLUSIVE

40 min

Brigitta Norton, Gian Wild, Lorraine Woodward & Graeme Innes AM

CUSTOMER SERVICE - THE KEY TO UNLOCK ACCESSIBLE & INCLUSIVE TOURISM

15 min

Christopher Kerrisk

CITY OF NEWCASTLE - DISABILITY INCLUSION ACTION PLAN

10 min

Service Demonstration

SIMPLE AND INEXPENSIVE SOLUTIONS FOR SMALL BUSINESSES TO CAPTURE THAT MARKET

40 min

Chris Kerr, Clair Crowley, James McFarlane, Meegan Winters & Martin Heng

DAY 2 - IMPROVE

Thursday, May 19th
12 pm to 3.15 pm AEST

STEPPING UP YOUR GAME AS AN ACCOMMODATION PROVIDER

40 min

Genny Freiman, Ed Warner, Paul Bayliss & Jennifer Quigley

BINDIMAPS - MAKING INDOOR SPACES 100% ACCESSIBLE

10 min

Product Demonstration

STEPPING UP YOUR GAME FOR TRAVELLERS WITH HIDDEN DISABILITIES

45 min

Agnes Abelsen, Emma Gallagher, Matthew Oastler, Juliette Llewellyn & Adrienne Gault

STEPPING UP YOUR GAME AS A FOOD & BEVERAGE PROVIDER

40 min

Seng Choon Koh, Yannick Benjamin & Julia Svaganovic

STEPPING UP YOUR GAME FOR ASSISTANCE DOG HANDLERS

25 min

Nina Smith, Karen Cunningham

DAY 3 - BUILD

Tuesday, May 24th
12 pm to 4 pm AEST

TOURISM AUSTRALIA - A NATIONAL STRATEGY

15 min

Dominic Mehling

PROMOTING ACCESSIBLE REGIONAL DESTINATIONS IN AUSTRALIA

35 min

Coralie Bell, Ellie Tonkin, Hailey Brown, Sasha Job & Jackie Hicks

INCLUSIVE TOURISM - CREATING ACCESSIBLE DESTINATIONS WITH LOCAL COUNCILS

10 min

Product Demonstration

MOVING TOWARDS END-TO-END ACCESSIBILITY

30 min

Ben Aldridge, Yann Charavel & Tricia Malowney

CREATING A NETWORK OF OPERATORS TO ADVOCATE FOR ACCESSIBILITY IN TOURISM

20 min

Antony Leopold

ACCESS AND MARKETING IN THE VISITOR ECONOMY

15 min

Ryan Smith

REGIONAL COORDINATION IN FAVOR OF INCLUSIVITY STAFF TRAINING IN TOURISM

30 min

IN-TOUR Program team

ACCESSIBLE & INCLUSIVE TOURISM IN FAVOR OF REGIONAL DEVELOPMENT IN ASIA-PACIFIC

40 min

Kuniyasu Nomura, Pankaj Pradhananga, Petero Manufo lau & Joseph Kwan

DAY 4 - DISCOVER

Thursday, May 26th
12 pm to 3.30 pm AEST

DISCOVERING QUEENSLAND'S SUNSHINE COAST BY WHEELCHAIR

30 min

Dane Cross

SUPPORTED TRAVEL EXPERIENCES - PERSONALISED TRAVEL

10 min

Product Demonstration

BEACHES AS AN ACCESSIBLE & INCLUSIVE DESTINATION

30 min

Lorraine Woodward, Ricki Sanchez, Syed Abd Rahman & Evelyn Murphy

SHARING ACCESSIBLE & INCLUSIVE DESTINATIONS IN SOUTH KOREA THROUGH VIDEOS

10 min

Min Kyung Kim

NEW ZEALAND AS AN ACCESSIBLE & INCLUSIVE DESTINATION

30 min

Jezza Williams, Matt Wong

ABLED TRAVELLER - DISCOVERING INDIA

10 min

Product Demonstration

KEYNOTE - PLANNING YOUR NEXT INCLUSIVE ADVENTURE IN ASIA-PACIFIC

60 min

Ean Price, Lindy Hou, Matt Levy, Mathew Townsend & Yasmine Gray



ACCESSIBLE & INCLUSIVE TOURISM CONFERENCE IN THE ASIA-PACIFIC

PROUDLY PARTNERING WITH

 **Web Directions**



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